

# SMALL BUSINESS MANAGED SERVICES



## Small Business Package

Prices Monthly—Includes 1 server  
and up to 5 PC's

- **24 x 7 monitoring** of all IT assets for performance and functionality to include:
- **Enterprise level Anti-Virus** software installed on each workstation. Managed by our CNOC (Client Network Operations Center). Never worry again if your anti-virus software is up to date and functioning properly for your protection
- **Disaster Recovery** of your critical computers and data for onsite and offsite storage.
- **Patch management** on all workstations to ensure your computers always have the latest security patches from Microsoft
- **Computer scans** and cleanup of "Malware", "Spyware", "Temp Files", and "Junk Files" that can slow down computer performance and present security risks.
- **3 Hours of remote support** from our Network Operations Center technical team
- **Software and Hardware** Inventories
- **Remote Access** from home or on the road through a secure tunnel right to your office desktop

Monthly Subscription

# 325.00

## Downtime is not an option.

### Who's watching over your network?



Client Network Operations Center

Managed IT Service is the "Next Generation" of caring for your IT infrastructure. The system engineers in the D&G *Client Network Operations Center (CNOC)* proactively monitor your IT infrastructure. D&G often prevents issues before they impact your business, drastically reducing or eliminating business downtime.

The Next Generation of IT Infrastructure Management:

In today's highly competitive business environment, it's absolutely critical you can count on your network to be up and running at all times. After all, downtime is just too costly – in productivity, profitability and customer relations. Yet many companies choose to only fix problems, not anticipate and prevent them.

Remember, consultants that charge by the hour have little incentive to keep you out of trouble. The more problems you have, the more they make. With Managed IT Services or IT Outsourcing if you will, you'll enjoy the security and stability of a budgeted line item. Because you're on a monthly contract with a set fee, up time with no problems is in your best interest as well as ours.



### On Demand IT Service

D&G's On Demand IT Service plan combines many of the benefits of our [Managed IT Service plans](#), with the flexibility of a pay-as-you-go service - all without sacrificing critical IT support. On Demand IT Service packages start at **\$325.00 for 5 desktops and 1 server per month (includes 3 hours of remote support)**. The small recurring monthly fee guarantees that D&G is monitoring your network and performing routine and scheduled preventative network [maintenance](#), including desktop optimization and [security updates](#). As needed, you'll have access to a complete IT department including certified engineers, network managers, and a senior level [Project Managers](#) on an hourly basis.

D&G designed On Demand IT Service specifically for:

- Small offices seeking more than just reactive hourly IT support, but not ready for dedicated and fully managed IT service
- Small organizations with limited budgets not meeting the requirements for D&G's Managed IT Service, but want access to D&G's high levels of customer service and experienced team of technicians
- Larger customers that want the added resources of D&G's IT professionals and state of the art remote monitoring & management tools to supplement their internal IT department

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