

SERVER MANAGEMENT



Downtime is not an option.

Who's watching over your network?

A Watchful Eye for Your Most Critical Assets

Server Management Key Benefits

- Proactive Remote Maintenance and Management of Anti-Virus, Security Patches, and Updates to Protect and Safeguard against Downtime, Security Breaches, and Lost Data
- Increase Confidence In Your Network Infrastructure
- Gain Unlimited Access To 24 x 7 Server Monitoring and Management to Ensure Continual Server Uptime
- Gain Unlimited Access to On-Site Support and Maintenance in the Event of a Critical Hardware Failure and to Ensure Proper Server Maintenance Schedules

The nucleus of your small business network is without a doubt your servers. They house critical applications, databases, and email functionality. Your servers are mission critical for the overall success of your business and health of your network.

D&G understands how vital your server environment is to the life of your business; that's why we deploy the most technologically advanced tools to help us monitor the most critical aspects of your server environment and manage the performance of your servers on-demand and in real time.

D&G will guide you through best practices for backup and disaster recovery. In the unlikely event of any unforeseen disasters, your business will be prepared to ensure business continuity and functionality while avoiding costly and unnecessary downtime.

With D&G's Managed Dashboard in place we will become your network administrator, carrying out all the routine maintenance required to keep your employees working and your network secure. We will ensure that new employees are working, old employees are not, and your information is accessible to the correct individuals.



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Prices Monthly Per Server

Basic
\$299.00

Professional
\$399.00

Premium
\$499.00

<u>24/7 Support</u>	Basic	Professional	Premium
Unlimited Phone Support	✓	✓	✓
<u>Unlimited Remote Control Support</u>	✓	✓	✓
<u>Service Availability Monitoring</u>	✓	✓	✓
<u>Emergency After Hours Support</u> (6pm-8am M-F, Sat/Sun)	—	—	✓
<u>Unlimited On-Site Support</u>	—	—	✓
<u>Maintenance</u>			
<u>Security Patch Management</u>	✓	✓	✓
<u>Event Log Monitoring</u>	✓	✓	✓
<u>Log File Maintenance</u>	✓	✓	✓
<u>Drive Space Monitoring</u>	✓	✓	✓
Printer Setting Management	—	✓	✓
Quarterly On-Site Maintenance	—	—	✓
<u>Normal rates per/hour Discounts</u>	5%	9%	12%
<u>Security</u>			
<u>User Account Administration</u>	—	✓	✓
<u>File Sharing Permission Administration</u>	—	✓	✓
<u>Security Administration</u>	—	✓	✓

Server Applications

Add to any of the above monthly prices for each of the following:

<u>Applications</u>			
<u>Microsoft Exchange Maintenance & Administration</u>	Add \$100	Add \$100	Add \$100
<u>Backup Monitoring Disaster Recovery</u>	Add \$100	Add \$100	Add \$100
Major Database / Critical Application	Add \$200	Add \$200	Add \$200
Anti-Virus Software Installation / Configuration / Monitoring	Add \$20 per/server	Included in Package	Included in Package
Quick Books Management (Only covers Installation and/or Upgrades) NOT general troubleshooting or maintenance	Add 13.85	Add 13.85	Add 13.85